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AGENDA

Program Assessment Academic Learning Compacts Writing student learning outcomes: SMART Measuring to assess student learning outcomes: MATURE Assessment Mapping







Two purposes:

- 1. Improve operations and processes
- 2. Assess student learning outcomes
 - Academic Learning Compacts



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Concepts:

- Academic programs should be able to show that students have a standard set of competencies at graduation.
- Students and programs should have an understanding of what those are and how they will be measured.





Communication
 Critical Thinking
 Discipline-specific knowledge, skills, attitudes & behaviors



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Communication:

Communication skills include reading, speaking, writing, editing, questioning, listening, making presentations, and interpersonal relations. Some programs have additional modalities and/or techniques.







Critical Thinking:

outcome activities that require analysis, synthesis and evaluation.



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Critical thinking involves:

- identifying problems in a situation or organization
- thinking about the complexity of problems
- gathering evidence through research
- evaluating options to solve the problem
- deriving a conclusion or solution.





Discipline-specific knowledge, skills, attitudes and behaviors vary by discipline and can vary by level, major or program.



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All programs should have 8 – 12 specific
Student Learning Outcomes that address:
Communication
Critical Thinking
Discipline-Specific knowledge, skills, values and behaviors





Percent of 2003-2004 undergraduate programs with Academic Learning Compact Outcomes





Percent of 2004-2005 undergraduate programs with Academic Learning Compact Outcomes



Program Assessment



Student Learning Outcomes: Think SMART

Specific
Measurable
Attainable and Aggressive
Results-Oriented
Timely





SPECIFIC

 Outcome is associated with; communication skill(s); critical thinking proficiency: and/or discipline-specific knowledge, skill, belief or attitude.
 Outcome is distinctive and specific to the program.







Objectives associated with the outcome should be stated in measurable terms.



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ATTAINABLE & AGGRESSIVE

- Outcome should indicate reasonable stretch targets.
- Outcome should allow for variation in student abilities.



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RESULTS-ORIENTED

Should help to identify where program improvements are needed.

Example: examine sub-scales of a standardized test for a specialized area or competency to be sure it is addressed in the curriculum





The outcome should specify when the student will achieve the given knowledge, skill or behavior or attitude.



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Examples of Student Learning Outcomes

Communication student learning outcome: Graduates of the BS program in Imaginary Science will demonstrate proficiency in oral communication of the kind expected in professional paper presentations.



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Examples of Student Learning Outcomes

Critical Thinking student learning outcome: Graduates of the BS program in Hypothetical Engineering will accurately solve problems that address engineering economics issues such as life-cycle analysis.



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Examples of Student Learning Outcomes

Discipline-Specific knowledge, skills, values and behaviors student learning outcome:

Graduates of the BS program in Global Education will apply the 10 fundamental principles of effective teaching *(list them).*



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MATURE: Measuring Student Learning Outcomes

Match

- Appropriate methods
- Target
- Useful
- Reliable
- Effective and Efficient







The measures match the specific communication outcome, critical thinking outcome, or discipline knowledge, skill, behavior, or attitude outcome, that is expected.



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APPROPRIATE METHODS

- Choose measurement approaches that are appropriate:
- direct measures: direct examination or observation of student knowledge, skills, or attitudes against measurable learning outcomes
- indirect measures: perceived extent or value of learning experiences







Each measure should indicate the desired level of performance.

E.g., All students will score 100% on the group of questions that test knowledge of correct procedures to follow when using the lab.



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Measures help identify the areas for program improvement.



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Measures are based on tested, known methods.



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Each approach accurately and concisely measures the outcome.



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Program Assessment Measures

direct measures

- standardized exams
- Iocally developed exams
- embedded questions
- external examiner
- oral exams
- minute papers
- portfolios (with rubrics)
- behavioral observations
- simulations
 - project evaluations

performance appraisals

indirect measures

- written surveys and questionnaires:
 - student perception
 - employer perception of program
- exit and other interviews
- focus groups
- student records



Communication Student Learning Outcome: Graduates of the BS program in Imaginary Science will demonstrate proficiency in oral communication of the kind expected in professional paper presentations.

Measure 1: In the Capstone Course EG4321, each student will earn at least 90% on the presentation section of their capstone project. A scoring rubric will be used to assess elements of communication proficiency for specific skills.





Communication student learning outcome:

Graduates of the BS program in Imaginary Science will demonstrate proficiency in oral communication of the kind expected in professional paper presentations.

Measure 2: On the graduating senior survey, at least 90% of program respondents will indicate that the program has increased their oral communication proficiency.





Critical Thinking student learning outcome: Graduates of the BS program in Hypothetical Engineering will accurately solve problems that address engineering economics issues such as life-cycle analysis.

Measure 1: Each student will demonstrate proficiency by earning a minimum grade of 80% on the question(s) dealing with engineering economics on a test administered in CVE 2037.





Critical Thinking student learning outcome: Graduates of the BS program in Hypothetical Engineering will accurately solve problems that address engineering economics issues such as lifecycle analysis.

Measure 2: In the engineering economics sub-group of the FE examination administered twice every year, our students will equal or exceed the national average. All students are required to take this examination.





Discipline-Specific knowledge, skills, values and behaviors student learning outcome:

Graduates of the BS program in Global Education will apply the 10 fundamental principles of effective teaching (*(list them)*.

Measure 1: All students will demonstrate a 90% accuracy in the identification and application of the 10 fundamental principles of effective teaching within a comprehensive paper targeting a hypothetical classroom situation. A scoring rubric will be used for assessment.



Discipline-Specific knowledge, skills, values and behaviors student learning outcome:

Graduates of the BS program in Global Education will apply the 10 fundamental principles of effective teaching *(list them).*

Measure 2: For the final project in the Capstone Course, ED4567, each student will earn at least a 90% in the integration of the 10 fundamental principles within the project. The integration criteria will be specified in a scoring rubric.







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Program Assessment Map

SLO's	Course I	Course II	Course III	Course IV	Capstone Course
SLO		E			R
A1	classify	design			analyze
SLO				E	R
AŻ	define			choose	design
SLO B1			E	E	R
	predict		examine	apply	synthesize
SLO		1	E	R	R
B2		translate	specify	plan	evaluate
SLO B3					

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Example Assessment Map

SLO's MARKETING	3230 Intro	3391 Selling	3503 CB	3613 Research	3641 Intel	4803 Mgmt
Comm. Abilities		X		X	X	X
Ethical Reasoning		X	X	X		X
Analytical Skills	X			X	X	X
Use of Info Technology			X	X	X	
Diversity Issues			X			

Individual Differences

Not all students who are assessed on the measures for your student learning outcomes will do well, unless they have met individual course and class expectations as they moved through the program.

•Assessment Plan can include remarks or provisions.





Where to begin

CQI Assessment plans are available at: http://iaaweb.ucf.edu/oeas/phase2/view_plans_ results.asp

Other assessment help is available at: http:// www.oeas.ucf.edu



