



**College of Business Administration  
Academic Learning Compacts**

**Management - B.S.B.A.**

**Discipline Specific Knowledge, Skills, Behavior and Values**

- 1. Students will demonstrate that they possess an acceptable level of human resource management knowledge and skills, which includes describing human resources management terminology, practices, and policies.  
(Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)**
- 2. Students will describe the impact of human resource management practices and policies on both individual behavior and organizational performance.  
(Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)**
- 3. Students will describe the impact of internal and external environmental factors on management decision-making.  
(Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)**
- 4. Students will identify interpersonal management styles and describe their impact on individual and team behavior.  
(Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)**
- 5. Students will apply teamwork processes and practices by working collaboratively to accomplish a management related task.  
(Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)**
- 6. Students will describe ethical decision-making processes and social responsibility related to management situations.  
(Applies to UCF Goals: Offer the best Undergraduate education available in Florida, Become more inclusive and diverse.)**

**Critical Thinking**

- 1. Students will identify interpersonal management styles and describe their impact on individual and team behavior.  
(Applies to UCF Goal: Offer the best Undergraduate education available in**

Florida.)

2. **Students will demonstrate problem solving and critical thinking skills by analyzing and evaluating management specific problems, including those related to interpersonal issues, and using the results to make appropriate recommendations.**

**(Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)**

### **Communication**

1. **Students will demonstrate effective written and oral communication skills related to management.**

**(Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)**

2. **Students will apply teamwork processes and practices by working collaboratively to accomplish a management related task.**

**(Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)**

### **Assessment of Management - B.S.B.A. Outcomes**

**These outcomes will be assessed using a variety of assessment methods, including:**

- **Exams**
- **Individual and team projects**
- **Case studies**
- **Written papers**
- **Oral presentations**