



Operational Excellence and Assessment Support

Academic Learning Compacts

College of Health and Public Affairs Academic Learning Compacts

Health Services Administration - B.S.

Discipline Specific Knowledge, Skills, Behavior and Values

1. **Understanding of the Healthcare Environment:** Demonstrate a working knowledge of the historical development, current policy issues in the US Healthcare System. Recognizing opportunities and threats that affect the US Health Care System.
2. **Business Skills & Knowledge:** Demonstrate an expanded understanding of the applications of management in not-for profit, for profit healthcare delivery organizations, managed care providers, provider group practices, health agencies, public health department, and health care service providers.
3. **Finance Skills and Knowledge:** Demonstrate an understanding of principles of finance including accounting principles used to assess financial strength and apply these to solve financial problems in the industry.
4. **Business Analysis and Resolution:** Demonstrate the ability to evaluate strategic planning issue and offer a meaningful solution for its resolution. This includes the ability to analyze a series of events and offer substantive and relative alternatives.
5. **Healthcare Technology Knowledge:** Collect, analyze, and distribute information related to technology and the healthcare industry.
6. **Business Assessment** to include the recognition and relevance of economic analysis to the healthcare setting.
7. **Compare and contrast** the different approaches to the successful implementation of a total quality program in a health care organization.
8. **Alumni and Community Partnership Involvement**

Critical Thinking

1. **Business Analysis and Resolution:** Demonstrate the ability to evaluate strategic planning issue and offer a meaningful solution for its resolution. This includes the ability to analyze a series of events and offer substantive and relative alternatives.

Communication

1. Alumni and Community Partnership Involvement

Assessment of Health Services Administration - B.S. Outcomes

These outcomes will be assessed using a variety of assessment methods, including:

- **Tests**
- **Papers**
- **Projects**
- **Employer surveys**
- **Graduating senior survey**