



Operational Excellence and Assessment Support

Academic Learning Compacts

College of Health and Public Affairs Academic Learning Compacts

Public Administration, B.S.

UCF Public Administration graduates will demonstrate the ability to:

Discipline Specific Knowledge, Skills, Behavior and Values Outcomes

1. Identify the legal structures, governance models, and ethical issues associated with administration of public policy at the local, state or federal levels.
2. Identify the major theories of organizational behavior such as organizational design, management, leadership, decision making, team building, motivation and related topics.
3. Identify the fiscal tools and theories that impact administration in the public sector
4. Create valid, reliable, and ethical social science surveys and apply them in a real world context.
5. American Humanic students will demonstrate an increase in knowledge and skills in the nonprofit sector.
6. Graduates of the undergraduate PA program will be prepared for work in a nonprofit or government organization or for graduate school after graduation.

Critical Thinking Outcomes

7. Analyze and solve problems associated with government and nonprofit administrations by creating an organizational evaluation or assessment for a government or nonprofit organization.
8. Solve problems associated with revenue and expenditure administration, and financing economic development management such as the appropriate application of fiscal tools relating to economic and market issues to achieve desired outcomes.
9. Identify problems associated with human resource management (such as processes associated with human resource management) and concepts and methodologies with “best practices” for human resource organizations.
10. Solve problems associated with human resource management, such as processes associated with human resource management and evaluations of “best practices” for human resource organizations.

Communication Outcomes

11. Discuss the importance of valid, reliable, and ethical social science surveys and how they might be applied in real world situations.

Assessment of Public Administration Outcomes

These outcomes will be assessed using a variety of assessment methods, including:

- tests
- projects
- case studies
- papers
- presentations