



**College of Sciences  
Academic Learning Compacts**

**Communication and Conflict - B.A.**

**Discipline Specific Knowledge, Skills, Behavior and Values**

1. Students will demonstrate knowledge of the basic constructs, terms, and concepts necessary to understanding communication and conflict.
2. Students will demonstrate knowledge of the central theories associated with communication and conflict.
3. Students will be able to evaluate and apply key theories of communication and conflict at the interpersonal, Organizational, Community, and International level.
4. Students will be able to effectively analyze real world conflicts at the interpersonal, Organizational, Community, and International level.
5. Students will be able to effectively design conflict interventions at the interpersonal, Organizational, Community, and International level.
6. Students will understand and be able to employ communication behaviors useful in managing and resolving conflict.
7. Students will understand the basic parameters for conducting research in communication and conflict so as to be able to use such research effectively.

**Critical Thinking**

1. Students will be able to evaluate and apply key theories of communication and conflict at the interpersonal, Organizational, Community, and International level.
2. Students will be able to effectively analyze real world conflicts at the interpersonal, Organizational, Community, and International level.
3. Students will understand the basic parameters for conducting research in communication and conflict so as to be able to use such research effectively.

**Communication**

1. Students will understand and be able to employ communication behaviors useful in managing and resolving conflict.
2. Students will demonstrate effective writing skills at an appropriate scholarly level.

**Assessment of Communication and Conflict - B.A. Outcomes**

These outcomes will be assessed using a variety of assessment methods, including:

- Embedded questions
- Tests

- **Projects**
- **Presentations**
- **Internship**
- **Survey**