



Operational Excellence and Assessment Support

Academic Learning Compacts

College of Community Innovation and Education Academic Learning Compacts

Health Services Administration - B.S.

Discipline Specific Knowledge, Skills, Behavior and Values

1. **Business Skills & Knowledge:** Demonstrate an expanded understanding of the applications of management through needs analysis and critical thinking and analysis and human resource management.
2. **Leadership:** Demonstrate the ability to utilize relevant data to critically analyze organizational issues and use critical thinking in your decision making process.
3. **Alumni and Community Partnership Involvement** This is a criteria for the AUPHA certification process and should be continually measured. Criteria #16 for the certification states the program must have a committed community advisory board and Criteria 18 the program must show good faith to have a plan in place to establish linkages to the alumni.

Critical Thinking

1. **Leadership:** Demonstrate the ability to utilize relevant data to critically analyze organizational issues and use critical thinking in your decision making process.

Communication

1. **Alumni and Community Partnership Involvement** This is a criteria for the AUPHA certification process and should be continually measured. Criteria #16 for the certification states the program must have a committed community advisory board and Criteria 18 the program must show good faith to have a plan in place to establish linkages to the alumni.

Assessment of Health Services Administration - B.S. Outcomes

These outcomes will be assessed using a variety of assessment methods, including:

- Tests
- Papers
- Projects

- **Employer surveys**
- **Graduating senior survey**