

UCF STUDENT UNION
CUSTOMER SATISFACTION SURVEY
Spring 2004

Comparison of Survey Sample to UCF Population

Breakout by Classification

	UCF Demographics		Student Union Demographics		Difference
	Count	Percent	Count (of 947)	Percent	Percent
Freshman	5,090	13.61%	121	12.78%	-0.84%
Sophomore	5,892	15.76%	141	14.89%	-0.87%
Junior	7,622	20.39%	265	27.98%	+7.60%
Senior	11,903	31.83%	273	28.83%	-3.01%
Post Baccalaureate	1,197	3.20%	9	0.95%	-2.25%
Graduate Student	5,582	14.93%	135	14.26%	-0.67%
Non-degree	104	0.28%	3	0.32%	+0.04%

Breakout by Gender

	UCF Demographics		Student Union Demographics		Difference
	Count	Percent	Count (of 929)	Percent	Percent
Male	18,632	44.70%	337	36.30%	-8.40%
Female	23,053	55.30%	592	63.70%	+8.40%

Note: the significantly larger number of females could be due to sampling bias of the survey (i.e., females might have been more likely to respond to the survey than males)

Breakout by Fraternity/Sorority Participation

	UCF Demographics		Student Union Demographics		Difference
	Count	Percent	Count (of 946)	Percent	Percent
Fraternity	2,403	12.90%	35	10.45%	-2.45%
Sorority	2,789	12.10%	64	10.81%	-1.29%
Total Greek	5,192	12.46%	99	10.47%	-1.99%

Breakout by Age

	UCF Demographics		Student Union Demographics		Difference
	Count	Percent	Count (of 923)	Percent	Percent
Under 25	34,348	82.40%	742	80.39%	-2.01%
25 or Older	7,337	17.60%	181	19.61%	+2.01%

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Frequency Table

Q1: During which time periods do you usually go to the Student Union? (Before 9:00 AM)

	Frequency	Percent
Before 9:00 AM	93	9.7
Missing	866	90.3
Total	959	100.0

Q1: During which time periods do you usually go to the Student Union? (9:00 AM - 2:00 PM)

	Frequency	Percent
9:00 AM - 2:00 PM	625	65.2
Missing	334	34.8
Total	959	100.0

Q1: During which time periods do you usually go to the Student Union? (2:00 PM - 5:00 PM)

	Frequency	Percent
2:00 PM - 5:00 PM	464	48.4
Missing	495	51.6
Total	959	100.0

Q1: During which time periods do you usually go to the Student Union? (5:00 PM - 7:00 PM)

	Frequency	Percent
5:00 PM - 7:00 PM	309	32.2
Missing	650	67.8
Total	959	100.0

Q1: During which time periods do you usually go to the Student Union? (After 7:00 PM)

	Frequency	Percent
After 7:00 PM	228	23.8
Missing	731	76.2
Total	959	100.0

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Q1: During which time periods do you usually go to the Student Union? (Never)

	Frequency	Percent
Never	54	5.6
Missing	905	94.4
Total	959	100.0

Q2: How often do you go to the Student Union to make a purchase at the travel agency, computer store or optical store?

	Frequency	Percent
Once a month or less	300	31.4
2 - 3 times a month	21	2.2
5 to 7 visits	7	.7
8 to 10 visits	628	65.7
Sub Total	956	100.0
Missing	3	
Total	959	

Q3: What would prevent you from going to the Student Union to purchase food?

	Frequency	Percent
Lack of variety	319	34.8
I prefer to eat	122	13.3
Does not fit my schedule	173	18.9
Other	303	33.0
Sub Total	917	100.0
Missing	42	
Total	959	

Q3: What would prevent you from going to the Student Union to purchase food? (Other)	Frequency
No Opinion	655
A bit pricey	1
a lot of places don't accept debit or credit cards	1
All of the choices are terribly unhealthy 'fast-food' style places - very bad for us all - Subway is an improvement, but I'd like to see a vegetarian menu on at least one of the restaurants there	1
All they ever have in Cocoa is Pizza! But at least it is free.	1
Although the food items are reasonably priced I opt to bring food to campus to save money.	1
being broke	1
Big crowds of people, takes too long	1
bring my own food	1
budget	1

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Certain places are cash only	1
change of pace	1
cheaper to eat at home	2
chic-fil-a	1
Class Schedule	1
CO\$T!	1
cost	7
Cost	1
cost (Wackadoos)	1
crowd	1
crowded	1
Crowded	2
crowded dining area	1
crowdedness	1
crowds	1
dining hall is only \$6 or \$7, so is a meal anywhere else, value for money	1
distance from college of education	1
distance from other buildings on campus; too crowded	1
distance from parking lots	1
does not have what I want	1
does not take credit	1
don't always feel like having fast food	1
don't take credit/debit cards	1
either the food is not fresh or it take too long to get food	1
Everything's so expensive such as the lack of 99 cent menu at Wendy's. Also, it's always so crowded.	1
expensive	4
Expensive food.	1
Expensive for the 'quality' of food	1
expensive!	1
false advertising from Sabaros	2
few take visa	1
Food quality is low and expensive	1
get away from school	1
Getting food poisoning there like I did last time	1
greasy food	1
group vote for off campus	1
HARD TO ACCESS WITH PARKING	1
Have meal plan	1
Have you heard about the Marketplace? Plus Wendy's line is always WWAAYYY too long	1
having the money	1
health concern vs. price	1
health/cost	1
Health/cost	1
Healthful food needed	1
healthy foods	1
high prices	2
High prices	1
High Prices	1
Higher Costs & Lack of variety	1
higher prices than off campus	1
hours of operation	1
I'm a poor college student... ramen is much more inexpensive...	1
I'm broke :(1
I've never been to the main campus.	1

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I am off campus	1
i bring my own food	1
I do eat there - often	1
I do eat there, and switch off with the Marketplace for meals.	1
I do not have enough money most of the time.	1
I don't like to eat around a lot of people.	1
I eat there all the time, but I would love more variety	1
I have meal plan	1
I have Meal Plan	1
I have meal plan	1
I have mea plan on campus	1
I like healthy food	1
I like sushi	1
i like to pack my lunch - wish they had microwaves	1
i would eat off campus to get a break from school	1
I would have to go out of my way to eat there	1
If I'm in the mood to eat something that is not offered there--i.e Maybe I'm in the mood for Boston Market	1
If I'm not on campus its not as convenient to have to park and walk to the center of campus.	1
If the weather is bad (raining) too far with no shelter in between.	1
it's expensive	1
It is on the main campus and there is nothing at the Brevard Cocoa Campus comparable	1
it is too busy and not enough seating	1
just coke products	1
just the prices, the marketplace is an unbeatable value.	1
lack of \$	1
LACK OF CLEANLINESS	1
Lack of funds	1
lack of money	1
Lack of money	1
lack of variety AND lack of quality AND lack of aesthetics	1
lack of variety and the limited restaurant hours	1
Lack of variety late at night (past 10)	1
lack of variety of non-expensive foods	1
Lacks fresh vegetables	1
lines are always very long	1
lines are long at the counters during my breaks and ive never had good food/service at wakadoos	1
Lines are to long	1
lines, subway doesn't accept credit	1
Location	1
long line during lunchtime	1
long lines	3
Long lines	2
long lines at Wendy's	1
low money that day	1
Many of the restaurants only accept cash. You have to go to the ATM and most students don't want to take out \$20 just for lunch.	1
Marketplace much better	1
McDonald	1
Meal Plan	1
money	8
Money	2
MONEY	1
more expensive than off campus	1
Most of the food places serve extraordinarily unhealthy food, for which I wind up waiting in line for 20	1

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minutes!	
Need more choices. ex: friendly type meal instead of having to pay \$6 at the cafe	1
need more variety	1
need places that can get food out faster	1
needs more vegan food	1
no \$\$\$	1
no cash or money on id card	1
no close parking	1
No healthy choices and no Starbucks	1
no healthy options, need a healthy restaurant like Panera or Atlanta bread	1
no healthy snacks/venues	1
no low carb choices	1
no money	4
No money	1
no reason	1
no vegan choices	1
none	1
not able to use credit card	1
not all facilities take credit cards	1
not aware food was served there, besides its not on my way to anywhere. And as an adult (over 40) I don't want to sit around a crowd of kids.	1
not being able to use check card at some locations	1
not comparable with outside prices	1
Not enough healthy food	1
not enough healthy food choices	1
not enough HEALTHY options	1
Not enough healthy/vegetarian choices	1
not enough outside seating	1
not enough seats downstairs	1
not good, except Subway, needs something else, more choices, better selection	1
NOT HEALTHY, NOT TASTY	1
not hungry, i eat there all the time	1
Not many healthy options	1
Not on campus much	1
not on campus too much because of work (Masters Degree)	1
not on campus very often	1
Not too many vegan choices	1
nothing	5
nothing healthy	3
nothing healthy available, or different than stupid typical college student junk food	1
nothing, I love the selection	1
nutrient specific diet	1
only healthy store is Subway	1
only on campus 1 night	1
out of money	1
over priced and quality is poor (even for fast food)	1
Paid for meal plan; ought to use it!	1
parking not available	1
people giving out fliers in front of the Student Union (but then I'd use the back entrances).	1
people outside passing out crap	1
People standing outside of it handing out flyers	1
places close early	1
places I like don't take credit or debit cards	1
Poor quality of food	1

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poor service	1
prefer eating in my place	1
Price---food can be expensive and Subway, etc. doesn't accept coupons	1
price	6
Price	3
Price & Variety - need more restaurants	1
Price!	1
Price, Long Lines	1
Price, things cost more than they do at the same restaurants off campus	1
prices	5
Prices	2
prices too high--Wendy's is the only cheap restaurant	1
prices too high	1
prices, meal plan is a better deal.	1
Pricing	1
Putting Cheese in the breakfast burrito	1
quality/price/lack of variety	1
rain	1
regional campuses don't offer as much as the Orlando campus	1
Rosen School	1
Sabbaro's pizza as of late	1
same variety	1
sbarro's staff is incredibly rude and Wendy's is slow.	1
Sbarro employee attitudes	1
some places only take cash	1
sometimes too far to walk	1
special dietary needs	1
subway does not take credit cards	1
Subway doesn't accept credit cards	1
subway doesn't accept the club cards	1
Subway not taking credit cards.	1
Subway not taking debit or credit cards	1
The 2 hour drive	1
The continuing of price increases because we have no choose but to pay the extra money.	1
the food sucks	1
the lines are so long at Wendys	1
the lines at Wendys....we need a taco bell too!	1
The Market Place (closer to the Union would be nice)	1
the morons advertising in the front.	1
the unavailability of vendors to take visa cards as a form of payments/purchase	1
their services and prices	1
there is no food	1
They do not accept debit cards	1
They don't have healthy food. Subway isn't healthy.	1
Time	1
tired eating same place over and over	1
to busy	1
Too busy	1
Too busy.	1
too crowded	4
Too crowded	2
Too Crowded	1
Too crowded during the times I could go.	1
Too crowded/ long lines	1

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Too damn loud.	1
too expensive	7
Too expensive	3
too expensive, since we pay so darn much for tuition anyway!	1
Too long of lines	1
too many people harass you while trying to go in (solicitors), I sometimes avoid it if i see a lot of people out front	1
too much crowding	1
Too noisy	1
Too Noisy to study	1
unhealthy food	1
unhealthy food choices	1
vegetarian	1
very expensive	1
very few low carb options	1
very rarely go to campus	1
Wait time	1
Wait time at Wendy's	1
walking	2
walking distance	1
WE NEED TACO BELL!!!!!!!!!!!!	1
wendy's is the only cheap place	1
Wendy's line is ridiculously slow and long! The workers take forever.	1
when I'm not on campus	1
when it is not convenient	1
Total	959

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Q4: In general, how would you rate your overall satisfaction with the Student Union?

	Frequency	Percent
Very Dissatisfied	10	1.1
Dissatisfied	35	3.7
Somewhat satisfied/somewhat dissatisfied	201	21.2
Satisfied	502	53.1
Very Satisfied	166	17.5
Don't Know	32	3.4
Sub Total	946	100.0
Missing	13	
Total	959	

Q5: Since the summer of 2003, how often do you usually visit the UCF Student Union?

	Frequency	Percent
Once a month or less	82	8.6
2-3 times a month	117	12.3
Once a week	103	10.8
2-3 times a week	332	34.9
4-5 times a week	158	16.6
6-7 times a week	50	5.3
8-9 times a week	30	3.2
More than 9 times a week	45	4.7
Never	33	3.5
Sub Total	950	100.0
Missing	9	
Total	959	

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Q6: How often do you usually go to the Student Union to eat?

	Frequency	Percent
Once a month or less	195	20.5
2-3 times a month	197	20.7
Once a week	186	19.5
2-3 times a week	239	25.1
4-5 times a week	47	4.9
6-7 times a week	12	1.3
8-9 times a week	3	.3
More than 9 times a week	7	.7
Never	66	6.9
Sub Total	952	100.0
Missing	7	
Total	959	

Q7: How often do you usually go to the Student Union to study?

	Frequency	Percent
Once a month or less	182	19.1
2-3 times a month	80	8.4
Once a week	74	7.8
2-3 times a week	52	5.5
4-5 times a week	19	2.0
6-7 times a week	5	.5
8-9 times a week	2	.2
Never	537	56.5
Sub Total	951	100.0
Missing	8	
Total	959	

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Q8: How often do you usually go to the Student Union to relax?

	Frequency	Percent
Once a month or less	227	23.9
2-3 times a month	86	9.1
Once a week	61	6.4
2-3 times a week	91	9.6
4-5 times a week	21	2.2
6-7 times a week	9	.9
8-9 times a week	3	.3
More than 9 times a week	7	.7
Never	443	46.7
Sub Total	948	100.0
Missing	11	
Total	959	

Q9: How often do you usually go to the Student Union to socialize?

	Frequency	Percent
Once a month or less	209	22.0
2-3 times a month	108	11.3
Once a week	100	10.5
2-3 times a week	105	11.0
4-5 times a week	33	3.5
6-7 times a week	17	1.8
8-9 times a week	7	.7
More than 9 times a week	13	1.4
Never	360	37.8
Sub Total	952	100.0
Missing	7	
Total	959	

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Q10: How often do you usually go to the Student Union to watch TV?

	Frequency	Percent
Once a month or less	76	8.0
2-3 times a month	17	1.8
Once a week	16	1.7
2-3 times a week	13	1.4
4-5 times a week	5	.5
6-7 times a week	2	.2
More than 9 times a week	8	.8
Never	811	85.5
Sub Total	948	100.0
Missing	11	
Total	959	

Q11: How often do you usually go to the Student Union to use the Computer Lab?

	Frequency	Percent
Once a month or less	155	16.3
2-3 times a month	86	9.0
Once a week	54	5.7
2-3 times a week	47	4.9
4-5 times a week	28	2.9
6-7 times a week	7	.7
8-9 times a week	7	.7
More than 9 times a week	6	.6
Never	561	59.0
Sub Total	951	100.0
Missing	8	
Total	959	

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Q12: How often do you usually go to the Student Union to attend a meeting or program?

	Frequency	Percent
Once a month or less	372	39.3
2-3 times a month	118	12.5
Once a week	84	8.9
2-3 times a week	35	3.7
4-5 times a week	10	1.1
6-7 times a week	4	.4
8-9 times a week	2	.2
More than 9 times a week	6	.6
Never	316	33.4
Sub Total	947	100.0
Missing	12	
Total	959	

Q13: The Student Union is a place where I feel welcome

	Frequency	Percent
Strongly Disagree	7	.7
Disagree	19	2.0
Somewhat agree/somewhat disagree	117	12.5
Agree	453	48.3
Strongly Agree	314	33.5
No Opinion	27	2.9
Sub Total	937	100.0
Missing	22	
Total	959	

Q14: The Student Union is a safe place

	Frequency	Percent
Disagree	5	.5
Somewhat agree/somewhat disagree	51	5.4
Agree	410	43.7
Strongly Agree	449	47.9
No Opinion	23	2.5
Sub Total	938	100.0
Missing	21	
Total	959	

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Q15: The Student Union is open convenient hours

	Frequency	Percent
Strongly Disagree	11	1.2
Disagree	21	2.2
Somewhat agree/somewhat disagree	110	11.8
Agree	438	46.8
Strongly Agree	327	35.0
No Opinion	28	3.0
Sub Total	935	100.0
Missing	24	
Total	959	

Q16: The Student Union is a central meeting place for students

	Frequency	Percent
Strongly Disagree	9	1.0
Disagree	14	1.5
Somewhat agree/somewhat disagree	137	14.7
Agree	355	38.0
Strongly Agree	389	41.6
No Opinion	30	3.2
Sub Total	934	100.0
Missing	25	
Total	959	

Q17: The Student Union provides a variety of services

	Frequency	Percent
Strongly Disagree	8	.9
Disagree	33	3.5
Somewhat agree/somewhat disagree	160	17.1
Agree	448	48.0
Strongly Agree	265	28.4
No Opinion	20	2.1
Sub Total	934	100.0
Missing	25	
Total	959	

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Q18: The Student Union serves as a community center

	Frequency	Percent
Strongly Disagree	13	1.4
Disagree	54	5.8
Somewhat agree/somewhat disagree	198	21.2
Agree	403	43.1
Strongly Agree	229	24.5
No Opinion	39	4.2
Sub Total	936	100.0
Missing	23	
Total	959	

Q19: The Student Union suffills its mission as the center of the college community life

	Frequency	Percent
Strongly Disagree	18	1.9
Disagree	60	6.4
Somewhat agree/somewhat disagree	244	26.1
Agree	377	40.4
Strongly Agree	202	21.6
No Opinion	33	3.5
Sub Total	934	100.0
Missing	25	
Total	959	

Q20: Please indicate your level of satisfaction with the overall cleanliness of the Student Union environment

	Frequency	Percent
Dissatisfied	7	.8
Somewhat satisfied/somewhat dissatisfied	25	2.7
Satisfied	337	36.2
Very Satisfied	543	58.3
No Opinion	19	2.0
Sub Total	931	100.0
Missing	28	
Total	959	

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Q21: Please indicate your level of satisfaction with the cleanliness of the meeting rooms in the Student Union

	Frequency	Percent
Dissatisfied	1	.1
Somewhat satisfied/somewhat dissatisfied	10	1.1
Satisfied	236	25.5
Very Satisfied	469	50.7
No Opinion	209	22.6
Sub Total	925	100.0
Missing	34	
Total	959	

Q22: Please indicate your level of satisfaction with the cleanliness of the entrances to the Student Union

	Frequency	Percent
Dissatisfied	7	.8
Somewhat satisfied/somewhat dissatisfied	38	4.1
Satisfied	354	38.1
Very Satisfied	510	54.8
No Opinion	21	2.3
Sub Total	930	100.0
Missing	29	
Total	959	

Q23: Please indicate your level of satisfaction with the cleanliness of the outdoor patios in the Student Union.

	Frequency	Percent
Strongly Dissatisfied	1	.1
Dissatisfied	11	1.2
Somewhat satisfied/somewhat dissatisfied	78	8.4
Satisfied	401	43.2
Very Satisfied	400	43.1
No Opinion	38	4.1
Sub Total	929	100.0
Missing	30	
Total	959	

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Q24: Please indicate your level of satisfaction with the functionality of audio-visual equipment provided in the Student Union

	Frequency	Percent
Strongly Dissatisfied	3	.3
Dissatisfied	10	1.1
Somewhat satisfied/somewhat dissatisfied	61	6.6
Satisfied	266	28.7
Very Satisfied	214	23.1
No Opinion	373	40.2
Sub Total	927	100.0
System	32	
Total	959	

Q25: Please indicate your level of satisfaction with the adequacy of available equipment for use in the Student Union

	Frequency	Percent
Strongly Dissatisfied	8	.9
Dissatisfied	26	2.8
Somewhat satisfied/somewhat dissatisfied	86	9.3
Satisfied	263	28.5
Very Satisfied	179	19.4
No Opinion	361	39.1
Sub Total	923	100.0
Missing	36	
Total	959	

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Q26: Please indicate your level of satisfaction with the variety of foods available

	Frequency	Percent
Strongly Dissatisfied	51	5.4
Dissatisfied	136	14.5
Somewhat satisfied/somewhat dissatisfied	294	31.3
Satisfied	328	35.0
Very Satisfied	104	11.1
No Opinion	25	2.7
Sub Total	938	100.0
Missing	21	
Total	959	

Q27: Please indicate your level of satisfaction with how reasonably priced the food in the restaurants is

	Frequency	Percent
Strongly Dissatisfied	56	6.0
Dissatisfied	122	13.0
Somewhat satisfied/somewhat dissatisfied	312	33.2
Satisfied	343	36.5
Very Satisfied	77	8.2
No Opinion	29	3.1
Sub Total	939	100.0
Missing	20	
Total	959	

Q28: Please indicate your level of satisfaction with the quality of food

	Frequency	Percent
Strongly Dissatisfied	23	2.5
Dissatisfied	61	6.5
Somewhat satisfied/somewhat dissatisfied	236	25.2
Satisfied	456	48.6
Very Satisfied	132	14.1
No Opinion	30	3.2
Sub Total	938	100.0
Missing	21	
Total	959	

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Q29: Please indicate your level of satisfaction with customer service provided at the restaurants

	Frequency	Percent
Strongly Dissatisfied	36	3.8
Dissatisfied	64	6.8
Somewhat satisfied/somewhat dissatisfied	225	24.0
Satisfied	426	45.5
Very Satisfied	146	15.6
No Opinion	39	4.2
Sub Total	936	100.0
Missing	23	
Total	959	

Q30: Please indicate your level of satisfaction with the hours of operation at the restaurants

	Frequency	Percent
Strongly Dissatisfied	16	1.7
Dissatisfied	46	4.9
Somewhat satisfied/somewhat dissatisfied	187	20.0
Satisfied	482	51.6
Very Satisfied	161	17.2
No Opinion	43	4.6
Sub Total	935	100.0
Missing	24	
Total	959	

Q31: Please indicate your level of satisfaction with the availability of Student Union staff

	Frequency	Percent
Strongly Dissatisfied	7	.8
Dissatisfied	16	1.7
Somewhat satisfied/somewhat dissatisfied	103	11.1
Satisfied	435	46.8
Very Satisfied	171	18.4
No Opinion	198	21.3
Sub Total	930	100.0
Missing	29	
Total	959	

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Q32: Please indicate your level of satisfaction with how knowledgeable the Student Union staff is

	Frequency	Percent
Strongly Dissatisfied	6	.6
Dissatisfied	21	2.3
Somewhat satisfied/somewhat dissatisfied	117	12.6
Satisfied	392	42.1
Very Satisfied	149	16.0
No Opinion	247	26.5
Sub Total	932	100.0
Missing	27	
Total	959	

Q33: Please indicate your level of satisfaction with how recognizable the Student Union staff is

	Frequency	Percent
Strongly Dissatisfied	15	1.6
Dissatisfied	34	3.6
Somewhat satisfied/somewhat dissatisfied	149	16.0
Satisfied	388	41.6
Very Satisfied	228	24.5
No Opinion	118	12.7
Sub Total	932	100.0
Missing	27	
Total	959	

Q34: Please indicate your level of satisfaction with the courteousness of the Student Union Staff

	Frequency	Percent
Strongly Dissatisfied	8	.9
Dissatisfied	17	1.8
Somewhat satisfied/somewhat dissatisfied	92	9.9
Satisfied	425	45.6
Very Satisfied	209	22.4
No Opinion	180	19.3
Sub Total	931	100.0
Missing	28	
Total	959	

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Q35: Please indicate your level of satisfaction with the quality of customer service provided by the Student Union staff

	Frequency	Percent
Strongly Dissatisfied	9	1.0
Dissatisfied	17	1.8
Somewhat satisfied/somewhat dissatisfied	109	11.8
Satisfied	416	45.1
Very Satisfied	177	19.2
No Opinion	195	21.1
Sub Total	923	100.0
Missing	36	
Total	959	

Q36: What is your classification?

	Frequency	Percent
Freshman	121	12.8
Sophomore	141	14.9
Junior	265	28.0
Senior	273	28.8
Post Baccalaureate	9	1.0
Graduate Student	135	14.3
Non-degree	3	.3
Sub Total	947	100.0
Missing	12	
Total	959	

Q37: What is your gender?

	Frequency	Percent
Male	337	36.3
Female	592	63.7
Sub Total	929	100.0
Missing	30	
Total	959	

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Q38: Where do you live?

	Frequency	Percent
On campus housing	140	15.9
UCF affiliated housing (Pegasus Landing or Pegasus Pointe)	84	9.6
Apartment or house within 4 miles of UCF	243	27.6
Apartment or house within 5-10 miles of UCF	174	19.8
Apartment or house over 10 miles from UCF	238	27.1
Sub Total	879	100.0
Missing	80	
Total	959	

Q38: Where do you live? (Other)	Frequency
No Information	897
1 1/2 hours away	1
2 hours away from campus	1
20 miles	1
20 miles from UCF	1
25 miles away from campus	1
Another city	1
Apartment 40 miles from campus	1
at home	2
At house 10 minutes away	1
brevard	2
Brevard county	1
Brevard County, single family home	1
Collegiate Village Inn	1
condo 70 miles from UCF	1
condo about 10 min. away	1
Daytona Beach	1
Daytona Campus	1
downtown because the UCF areas quality of life, especially college life, is severely lacking	1
greek park	1
home	3
home 2 miles away	1
home; at least 25 miles away from a regional campus, i.e. Cocoa, Palm Bay, Brevard County	1
house	1
House	2
house 1 hour away	1
House 30 miles from UCF	1
house off campus	1
House over 65 miles from UCF	1
House within 15 miles of Cocoa campus	1
in melbourne	1
Kissimmee	2
Melbourne 60 miles	1
melbourne, house over 50 miles from ucf	1

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Melbourne,FL	1
merritt island	1
Metro West	1
mom and dad	1
off campus	3
Off campus; home	1
out of town commuter	1
Outside Orlando	1
own my own house	1
parent farther than 10 miles	1
Pasco County	1
private home	5
Single family dwelling	1
sorority house	1
Titusville	2
with parents 25 miles from UCF	1
Total	959

Q39: Are you a member of a fraternity or sorority?

	Frequency	Percent
No	847	89.5
Yes	99	10.5
Sub Total	946	100.0
Missing	13	
Total	959	

Q40: Do you participate in a UCF club or organization?

	Frequency	Percent
No	472	50.3
Yes	466	49.7
Sub Total	938	100.0
Missing	21	
Total	959	

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Q41: What was your age on your last birthday?

	Frequency	Percent
18 or Under	70	7.6
19 to 24	672	72.8
25 to 34	107	11.6
35 to 44	41	4.4
45 or Older	33	3.6
Sub Total	923	100.0
Missing	36	
Total	959	

Q42: Please indicate those racial or ethnic groups that apply to you (Asian)

	Frequency	Percent
Asian	50	5.2
Not Asian	909	94.8
Total	959	100.0

Q42: Please indicate those racial or ethnic groups that apply to you (Black or African American)

	Frequency	Percent
Black or African American	71	7.4
Not Black or African American	888	92.6
Total	959	100.0

Q42: Please indicate those racial or ethnic groups that apply to you (Hispanic or Latino)

	Frequency	Percent
Hispanic or Latino	114	11.9
Not Hispanic or Latino	845	88.1
Total	959	100.0

Q42: Please indicate those racial or ethnic groups that apply to you (Native Hawaiian and Other Pacific Islander)

	Frequency	Percent
Native Hawaiian and other Pacific Islander	4	.4
Not Native Hawaiian and other Pacific Islander	955	99.6
Total	959	100.0

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Q42: Please indicate those racial or ethnic groups that apply to you (Native American and Alaskan Native)

	Frequency	Percent
Native American and Alaskan Native	19	2.0
Not Native American and Alaskan Native	940	98.0
Total	959	100.0

Q42: Please indicate those racial or ethnic groups that apply to you (White)

	Frequency	Percent
White	703	73.3
Not White	256	26.7
Total	959	100.0

Q42: Please indicate those racial or ethnic groups that apply to you (Non-U.S. Citizen or Permanent Resident)

	Frequency	Percent
Non-U.S. Citizen or Permanent Resident	38	4.0
Not a Non-U.S. Citizen or Permanent Resident	921	96.0
Total	959	100.0

Q42: Please indicate those racial or ethnic groups that apply to you (Other)

	Frequency	Percent
Other	41	4.3
Not Other	918	95.7
Total	959	100.0

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Q42: Please indicate those racial or ethnic groups that apply to you (Other)

	Frequency
Not Other	920
all people are of african origin	1
American	1
American. Why isn't that enough?	1
arab	1
Argentinian	1
Black not A American	1
Brazilian	1
brazilian	1
British Indian	1
Caribbean	1
Caribbean/West Indian	1
Caucasian	1
Caucasion	1
Colombian-American	1
Cuban	1
english	1
first generation American	1
Greek	1
haitian	1
Haitian	1
Haitian American	2
Homo Sapien	1
Indian	1
international student	1
International Student	1
Irish	1
Italian	1
Italian american	1
Italian, Chek, and Irish	1
Scottish	1
Serbian and Romanian	1
southern slav	1
Syrian	1
the age is an illegal question	1
This is a racist question	1
ukrainian	1
west indian	1
West Indian	1
Total	959

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Q42: Please indicate those racial or ethnic groups that apply to you (No Response)

	Frequency	Percent
No Response	32	3.3
Indicated Racial or Ethnic Group	927	96.7
Total	959	100.0

Q43: Please add any general suggestions on how the Student Union can improve its' services	Frequency
No Opinion	598
A coffee house (independently owned), independent sandwich/salad shop, Get the chain restaurants out of there! Some sort of authentic Asian cuisine would be nice, instead of the disgusting food from the place run by the same people who run the stake place. Free Speech (should be everywhere on campus). The student union should be center of campus life and spirit, so this should include free speech by activist organizations. Having a restricted zone of free speech away from the campus center would be a joke at most high-level, nationally recognized universities.	1
A few (two or three) people who worked at some of the restaurants were not very nice, even though I showed no disrespect toward them. I find this strange because I am a very quiet person and am not used to encountering this type of attitude. Besides that, things seem to be running well.	1
A Taco Bell would be nice! I love the \$1.00 pizza at Sabaros after five, that would be nice at some of the other fast food places after a certain point in the day like five. I think there should be more comfortable seating in the lower level of the student	1
A wider variety of restaurants would be great, then perhaps the lines wouldn't be so long.	1
Add a bowling alley like FSU and UF. Get some pool tables!!	1
Add a few healthy food options other than just Subway. Of all the sandwich places available, it's the last one most people I know would visit.	1
Add a few more restaurants.	1
add a fresh salad bar. low carb store & starbucks	1
add a mcdonalds restaurant and post office. The Post Office machine needs to be updated. Have tutoring services for a fee.	1
Add a store which sells video games and anime.	1
Add another restaurant for more variety	1
Add KFC, even if it means loosing one of the other restaurants. Tell Chic-Fila to let me get egg added onto my chicken biscuit (I know they are not in Student Union, but I don't know who else to notify)	1
Add more entertainment like other state universities such as movies, bowling, etc.	1
Add more fast food place like Wendy's.	1
Add more food that vegetarians and vegans can eat. A sticker to put on a sign should be given for a period of a full week (7 days) or more.	1
add more indoor seats!	1
Add More School colors to the atmosphere!! It is after all the 'STUDENT' union	1
add more seating, very crowded at peak times.	1
add more variety of food	1
Add more variety of services available, and stay open longer, if not 24 hours.	1
Add move food services.	1
Add to a store or add a specific store the sold some basic school supplies. Lots of people have classes that are passed normal operating hours of school bookstore, and if you forgot your calculator or scantrons, need a disk or zip disk, and you are in the Class room, humanities, Engineering, BA1 and 2, Biology, or Creole buildings it would be more convenient to be able just go to student Union, instead of to the bookstore. which closes often at 5pm, when lots of students have classes at 6pm.	1
Adding a bowling alley or more efficient movie theater facility. And a TACO BELL would be GREAT!!!! More activities IN the union, not just on wednesdays. :)	1

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adding a decent sized 'hang out' room (with college student related equipment) would help to attract more students the student union and increase it's view as the center for student life. At the moment, I cant' really say that i was even under the impression that the Student union was a place to socialize.	1
advertise events better and open more restaurants on the weekend	1
All the food is not very healthy. I would enjoy more healthy foods available from the student union.	1
All vendors should accept debit/credit cards. Prices should not be inflated simply because the vendors are on campus -- the increased and dedicated traffic should be incentive enough. Cards/stamps that reward repeated purchase should be available	1
Another computer lab and a healthy choice food option with fresh foods.	1
As an adult student, I have found the S.U. to be a comfortable place to come eat, study and talk with fellow students.	1
backs on the benches on the 2nd floor and up- it makes it easier to study when you aren't hunching your back.	1
Ban eggrolz; they do a disservice to Chinese food. Really, the food there is BITTER and salty.	1
Be less corporate, more focused on student community and services.	1
Be open later	1
be open later, and more weekend and holiday hours	1
Better Prices with more variety.	1
Bigger and better food court. Advertise events and services more. I didn't even know there was a computer lab in the student union until I read this survey. I think most students never go past the first floor.	1
Bookstore hours should be expanded during the first two weeks of every semester until 10pm for students taking evening classes. I didn't even know there WAS Student Union staff	1
Bring the food prices down, and provide quite, and sound proof study rooms for study	1
Can we have a Taco Bell vendor in student union?	1
cheapen the food and allow for more school spirit events during the day. make the old people go away. and most IMPORTANTLY leave the meeting rooms open for studying and other groups to meet, not fair to have to schedule times.	1
cheaper services! we pay so much to go to ucf as it is, none the less having to pay over a dollar in most stores for some bottled water!	1
Cherry Coke made available at Wendy's and Wackadoo's	1
Comment on 12) Students are not allowed to reserve any kind of meeting rooms or conference rooms in the Student Union. I'd like to be able to do this.	1
Could use more food variety. Subway Customer Service is great. Others are less so. Food at the chinese restaurant is inedible.	1
Could we have a Starbucks (or another coffee place) in the Student Union that is open on Sundays? Also, could we have a restaurant that offers healthier foods such as gourmet salads?	1
Couldn't find the remote for the TV :-(.	1
Customer Service at Sbarros is absolutely horrible. I'll never go there again.	1
Different restaurants. I'm not much of a fan of Steak Escape, Sbarro, or Egg Rollz and can quickly get bored with Wendy's and Subway being my only remaining options	1
Don't allow so many people at one time to promote things in front of it. I often avoid the student union because I hate getting bombarded with flyers and people wanting you to join or sign something. It's REALLY annoying.	1
Don't allow the food vendors to keep raising prices each semester.	1
Don't hire college students. Most are spoiled brats with no work ethic. Hire on experience and quality of the person. I don't care how many worthless papers on Keynesian economics my server at sbarro's has written.	1
Don't let people walk on the Pegasus! Better advertise clubs and organizations events.	1
don't put those posts around the pegasus	1
Don't put those ropes around the pegasus, that is just dumb and it really blocks off most of the walking space in the union. Keep the art exhibits, those are really cool, and a good way to get students art seen. The computer lab is one of the best thin	1
Don't really know what is meant by 'Student Union staff'	1
egg role food leave alot to be desired, Squirrels are excessively brave,	1
Egg Rolls is horrible- their food is a soggy, nasty mess. I love Chinese fast food, but Egg Rolls makes me want to vomit in my mouth.	1

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egg rollz serves the worst food ever-no one ever eats there twice. lower rent so that restaurants like subway etc can charge reasonable prices instead of raising them every semester. stop putting those barriers up to keep people from walking on the peg	1
Egg Rollz, Is awful! I love oriental food and am not picky at all. Look at how long the lines are for every other eatery in the union and then look at Egg Rollz. I bet if you ask almost any student they will tell you that Egg Rollz has very poor quality food. I think they need to change the name and upgrade the quality of food in egg rollz and it will do a great business. Oriental food is very popular for the college student market and it is sure to do a good business if it is renovated with a new name to attract business and new food to retain that business.	1
Egg Rolz should go completely, and so should the other restaurant next to it. They are not sanitary and the food is HORRIBLE. I love asian cuisine, but Egg Rolz is just gross.	1
Einstein Bagels	1
Eliminate smoking around the building Have a restaurant that provides a quiet atmosphere with fresh vegetable menu. Smoothies available with fresh ingredients and no colored dyes. A microwave and kitchette burners for students to prepare own food and ea	1
enlarge the sga lab	1
Events catered by the Student Union do not have good food. Organizations should be able to bring in their own food. A 'dinner' function at the Student Union that is catered means I will have to find dinner elsewhere that night because I dislike the food	1
Expand more. At other universities I have visited, there are more things to do such as Bowling.	1
Faster services, better service at sabaros, and cheaper food prices	1
Fire all Sbarro employees. Their attitudes are disgusting.	1
Fire everyone at Sbarro's. They are rude; they don't pay attention to customers; they talk to their friends and even serve them before other customers in line. Besides Sbarro's, everything is good.	1
FIX EGGROLLS THE FOOD STINKS and enforce a truth in advertising campaign with sabaros, dollar pizza is about always as it appears.	1
Food that doesn't involve cheese. Noodle shop or salad place. The Subway is no good. Expensive, cash only, and has made people sick.	1
For Wendy's during busy hours, have an order line and a pick-up line right next to it. Love the couch room!! We use it for study groups as well as to rest and relax while on campus (especially since it's an hour away from home).	1
Full service restaurant with full liquor and wine menu.	1
General area for studying that's open to everyone. More food selections, very limited.	1
Get a healthy restaurant that doesn't cost 7 dollars a meal.	1
Get a salad type restaurants. Also, I feel the Union employees should be knowledgeable in religious customs if this is a function you will allow meeting rooms to be used for. During a religious event held in the Union a staff member entered disrupting the service and making us stop the use of a candle which was being used for religious reasons, and the fact that he had us blow out the candle goes against the belief. They are small candles b/c once lit they must burn out. This staff member would not listen and was very rude. This one person has ruined any good feelings I have about the staff at the Union. I have found this in the past as well. When a staff member has to ask you to stop something, they begin with attitude as if you are going to give them a hard time. While I can appreciate this may be something they find often, I feel it is bad practice to treat everyone this way. Only adding to the bad taste in my mouth for the staff. I do like the Union and I do think some of the stores in the Union are over priced especially for on campus, but it is a beautiful building, often times I find people spend more 'UNION' type time at the John T. Washington center though.	1
Get a Tropical Smoothie on campus.	1
get panera or a better chinese food place, be open later hours, convenient store is good idea	1
Get rid of the Egg Rollz restaurant and replace it with better quality chinese food such as the ones you get find in the Mall. Baja Burrito is very overpriced for the food they provide and it isn't all that great. Subway and Chick-fil-a should be accepting debit cards by now. Wendy's is tolerable and so is Sbarro's. The problem with the food at the Student Union is that after awhile you get tired of eating the same old same old. The quality is also better off campus than on-campus. There should be a stipulation for those who participate in the market days to be more courteous when it's apparent that you are frankly not interested in what they are offering you. I feel harassed everytime Wednesday rolls around. It's those days that I avoid the Student Union the most. I really do like Sweet Retreats and feel that there should be more of those Ma and Pop places on campus.	1

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They tend to be more personable and their food quality is ten times better.	
good overall	1
Great job!	1
Have a healthier food source like Panera Bread or a Pita Pit	1
Have a vegetarian restaurant or stand. Get a Pita Pit or something like that in there. Lower the prices of food...you know we're students!	1
Have more activities...for example, fsu has an on campus bowling alley and pool hall, though not free its extremely cheap compared to other places. they also have free video games	1
Having to purchase student union food for functions in the Union. They are over priced.	1
Healthier food	1
healthy food options!	1
Hire new management for the restaurants, making sure that there is quality guest service to the students and other patrons...and also longer operating hours of the restaurants and stores would be nice	1
How come even at the franchise restaurants they do not accept coupons and such? (i.e. Subway and Wendy's) I am poor college kid, I need those discounts to live.	1
I'm sorry but I don't have any right now.	1
I've always found that the staff at the 'help desk' are always willing to help and are very knowledgeable about events and locations.	1
I am a first year student on the Daytona campus and I don't know if there is a student union here....	5
I am a student at UCF Cocoa and never go to main campus. So I never visit the student union there, only the one in Cocoa	1
I am a student at UCF in Palm Bay, we had to fight to get any services for students even though we pay the SAME dues that everybody else pays. We finally got very limited student services this semester. Basically we get coffee, tea, hot chocolate, and a	1
I am not a traditional student so I don't really use this facility much, but when I have used it I liked it. It seems like a great place for the more traditional students.	1
I came to the Union one Friday afternoon to get milk because I don't have a car and I used the shuttle. The little convenience store closed 10 minutes early. I was a little upset, considering I came to campus to get some milk and whomever decided to leave early.	1
I did not know there was a computer lab. Other than the people working in the food outlets I don't know if I could identify a staff member.	1
I did not like question 41 - you should just ask 'What is your age' and for question 42 - shouldn't White be Caucasian instead?	1
I didn't know the student union had tv's or a computer lab until reading this survey! May there should be signs for them or some other form of advertisement b/c I will definitely use them now that I know about them!	1
I do not like the remodel of the food court, it is too dark and dreary now. It was better before. I have to say, I stopped going to Sbarro (one of my favorite restaurants) because the guys there were so incredibly rude. I did start going back recently because they have new people now. The chinese place in the Union has terrible food. I love the couches and plush places to sit and study. The janitorial staff is very nice and friendly. Overall, the Union is a nice place to be.	1
I do not think that it is in the best interest of the school to have a church meeting in the ballroom on wednesday night. I see the same 2 hispanic women walking around with towels and talking to each other while they walk past dirty tables and garbage.	1
I don't have any, but the question you are asking about my age is illegal. You should have learned that in a survey class.	1
I enjoy the union very much, but would love to see an expansion on the types and quality of restaurants and services available.	1
I feel that a kiosk such as a hot dog cart needs to be set up in the circle between HPA and Classroom I for those students who have classes over lunch time. When a student only has 15 minutes there isn't enough time to get anything to eat. The machines	1
I feel the student Union should offer a separate room or den type of area for student to relax and socialize with each other. Or maybe even provide a game room outside of Wackadoos, but close enough where they could still utilize its services.	1
I filled this survey out based on the Daytona Campus Student Service Center. Not sure if this was right, but I have not taken classes in Orlando.	1

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I find it very annoying that I can't bring in food to my meetings. I find no GOOD reason to go through the student union staff, to bring in food.	1
I find that Subways has raised there prices to a point that they are now more expensive then subways in California and Califorina is suppose to be most expensive cost of living area in the Untied States.	1
I had no idea that the student union even had a computer lab! I might use it now. Also, we need more variety of foods...for example, a better convenience store with lower prices, maybe a mcdonalds or burger king or taco bell or publix subs :)	1
I hate the fact that so many African American students gather here and are so very noisy. The clamor makes the atmosphere one which i have to escape from. I am black myself	1
I have gone to the SU to study as a member of a team or with another and most of the sofa's are taken up by sleeping students. Go somewhere else to sleep.	1
I have had trouble finding paces that serve healthy, vegetarian choices for food. Baja Grill is the only place that comes close. That's not a lot of variety.	1
I have never had a bad experience at the student union. The only thing I would suggest is posting some sort of schedule online as to when bands will be performing on the black platform outside the student union.	1
I have personally experienced difficulties in the equipment that the Student Union would provide for a club meeting. Some of the times, the laptop computers and the projectors would not work correctly. I suggest better equipment.	1
I like eating in the Student Union because of the convenience to my classes and because I don't have to loose my parking space. However, there are a lot of times that I would prefer to bring my own meal (for a variety of reasons). If I need to heat my meal, bringing my own meal does not appear to be an option. I don't know of any place on campus that will let me use a microwave. I think it would be great if UCF had mini stations available for students to use in preparing their own meals.	1
I like the employees at the bagel place, they know me on sight and smile!	1
I like the new UCF spirited dinning area. It adds a nice school spirit look. I do not know if there are more plans for painting and redecorating but I would suggest NOT painting the other areas of the union in those colors (that would look unprofessional)	1
i like the student union a lot, but the only place i eat at is wendy's because it is the only inexpensive place. it would be nice to have other inexpensive places to eat as well. sbarros & locos cost too much. also, the cappuccinos at jeoffery's coffee are WAY overpriced. if they were less expensive, i bet tons more people would buy it every day.	1
I Love the student union!	1
I love the Student Union.. The Wendy's lines could be run more efficiently though =)	1
I only went to the Student Union for when I had first started out attending UCF. Which was for Orientation. I live off campus (Melbourne), so I barely have anytime to associate w/anyone or attend the Student Union for any events that might be going on. But, for the times that I had gone there, the people were very friendly and helpful.	1
I really enjoy the student union. the only thing i can think of that would make it better is more places to eat. I recently visited UF and saw their union and I was amazed, it is much larger than ours and has a wider selection of restaurants. I wish we could have a few more restaurants	1
I sat in the union today and was disgusted with the number of people who walk over the seal in the middle of the floor. I think something should be done about this, whether it's the myth that you will not graduate or just out of respect I feel it would be a good tradition to with hold to make people walk around it. By walking around it I think it shows a sense of class by the students who attend UCF. The union is very good in all aspects I can think of but that is my only complaint. I'd rather see the ropes stay up around it need be than have students walking across the seal.	1
I think every eatery in the SU is overpriced except for Wendy's.	1
I think it would be a more popular place to hang out and eat if it was open later. College students tend to keep late hours and would appreciate restaurants being open later.	1
I think that one or two more restaurants should open (like McDonald's and Boston Market) so we'll have even more variety and competition. Variety will keep students and faculty satisfied in that we won't eat the same things all the time. Also, competition is good because it keeps restaurants from jacking prices up (i.e. Wendy's) and monopolizing.	1
I think that the student union needs more choices of restaurants and some that have healthier food. It also needs more seating available if that is possible.	1

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I think that there should be a greater variety of restaurants available	1
I think the only flaw i see in the Student Union is how it closes its food places early on fridays-sundays. Many of times, i come back from work late and cannot attend RFOC. I wish that the union was open for food, so i could use my ecash, instead of my cash outside of campus.	1
I think the Student Union does a good job, it's a nice to place to be.	1
I think the Union is a great gathering place for students and hopefully will continue to grow as the time goes on.	1
I think there should be a wider variety in food selection....such as McDonalds, Burger King, or Taco Bell	1
I think they should put pillows on the couches so that students can use them when trying to relax. I also think more sofas and comfortable seating should be available, especially outside the pegasus ballroom.	1
I think they should replace the chinese place or the Mrs. Fields with a taco bell. I think that would make a lot of money, and i know i would eat there a lot.	1
I think you should add another cafe-style restaurant, like a Panera or Crisper's and remove either a store--like the optical place--or remove an unhealthy restaurant, like Steak Escape.	1
I wish I knew more about what the Student Union has to offer.	1
I would consider studying at the Student Union if I knew where there was a place to study. The third or fourth floor has a few couches and tables, but is not a really good studying environment. Other than that I love the selection and variety of food the Student Union has is great, and I believe that it is well priced! Thanks keep up the good work!	1
I would like to see activities that are geared; or would appeal more to graduate students.	1
I would like to see more food and beverage vendors available.	1
I would like to see the noise level decrease in the Union...if it is possible...	1
I would like to see the SU have more of a variety of stores, a special area for students that would make us want to come and hang out and just chill, maybe a separate arcade from wakadoos, maybe a bowling ally, just something where students can go and have fun, something that stands out from other Florida schools and makes us proud of our union, because it seriously lacks that, UCF student Union is just a building that I walk through to get to my classes we have restaurants a convenience store travel agency and ticketmaster, those are all great but there's nothing special about them. Compared to the movie theater and bowling ally of other school there is nothing special about the UCF Student Union except wackadoos. Wendy's customer service is laughable, they don't serve you with a smile, they rarely say thank you after you place your order, the quality of the food is great but its soured by the horrible customer service from their employees, The Baja Kitchen is expensive I've only eaten there once, their prices are ridiculously high, wakadoos service takes FOREVER I remember waiting for 2 hours before getting my food. Steak Escape and that Asian restaurant I don't eat there their menu items do not interest me and they are expensive as well, Sbarro pizza is greasy and tasteless, the only reason why I might buy it is cause its only \$1, that'll get you a slice of cheese and awful customer service, subway is great! I've never been to the travel agency, optics center, or sweet retreat. The staff there is excellent, the AV stuff if it doesn't work they will always replace it for you, the students who work in the AV department are great, I like how students run the union, I couldn't imagine if it were run by adults.	1
I would love it if you wouldn't allow the handing out of fliers in front of the Union. Not only does it create liter, it is very annoying and does make me not want to go to the Union. It is known as the Gauntlet. Prices of certain restaurants could be cheaper, but oh well. The ticketmaster on campus needs improvement. Every time i have gone there, i have been disappointed. They are rude and not helpful at all. I would rather not get the student discount and pay to have courteous people.	1
I would suggest either getting better food at the chinese place, or replacing it with something better because the food isn't good and aside form when it first opened, it haven't seen anyone go there to eat. *Something like a Cajun Grill would go over well.	1
If it wasn't for the people at wendy's, i would have given perfect ratings for customer service, but they have some of the worst customer service i have EVER experienced. they're lazy, they talk a heck of a lot more then they're supposed to when customers	1
If the student union is to serve as a community center, then please don't be afraid to put seating on the pegasus floor emblem. Kind of hard to gather on 1st floor.	1
If you could please make the student body more aware of the computer lab services and do they charge for paper?	1
In particular, Every time I have visited Wendy's , I have always received a bad attitude. The manager	1

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included. I have watched them ignore other patrons because either they hate their job or they just don't care. I am never going to eat there because of this. It not only happened to me but my colleagues as well. We have given them ample opportunities and used to dine there weekly, but because of the attitudes that permeate that establishment, we will not only avoid eating there but will advise others of the same.	
Increase number of study areas. How about using the vacant 4th floor and put a quiet study area with just tables and comfortable chairs. No tvs blaring or other distractions. Perhaps some more seating outside. Also perhaps have a cookout type kiosk out on the deck weather permitting.	1
It'd be nice to have more healthier places to eat (subway and the convenience store get old pretty fast).	1
it's fine. the food there is really, really good and the hours are okay. I'd say have it be open longer but that is a store wide thing so it's good.	1
It's great!	1
it is racially biased	1
it is too noisy in and around the union.	1
It should be open 24/7. The people at Wendy's are some of the dumbest people I have ever met and they are slow and rude. I would go to SU more often but I go to the Wendy's off campus because the one on campus sucks. Baja is great! The service is good, they are nice and quick.	1
It should offer variety of food in reasonable price and should be fresh.	1
It would be nice if some of the restaurants stayed open later. My classes don't get out until 9pm and it would be convenient to get a quick meal afterwards.	1
It would be nice if the stores accepted debit or credit cards. I would use the resources more, but I rarely have cash on me.	1
Its a great all around place. A great place for all of the restaurants, student service activities and SGA to be located all together.	1
its cool the way it is	1
Just add more places to eat. I love eating there, but lack of variety starts to hurt. Only so many times you can eat subway, wackadoos, and sbarros	1
Just in General provide someone else on campus with the ability to serve beer. Locos, I mean Wackadoos, has extremely bad service, and I believe it is because they have no competition for there market. The restaurant has good food as well but it's service quality makes it undesirable to go there. Thank you.	1
Keep Growing.	1
keep newspapers outside from collecting on the ground, wash patio tables and door handles/windows on front entrance more often.	1
Keep prices a little lower than what can be found off campus. Bring in a salad restaurant like Bistro Sensations (in the Millenia Mall).	1
Keep the SGA lab free, longer hours for the knight Stop store, all places open during breaks, and a better method/training for the info desk (They are helpful and know a lot, just usually not what I ask about). Also more room availability for meetings- let usually get book a semester in advance with no one showing up to use them. Etc. etc. etc.	1
keep up the good work...bring in some more restaurants...	1
Keep Wackadoos's in the Union!!! Its the only place that serves beer!!!	1
larger space, better working automatic door openers for people with disabilities. more variety of healthier foods.	1
Lobby that SGA implement paid printing services for the computer lab, to reduce traffic and reduce the waste of paper.	1
LOCKERS. Pay by the day lockers, like at Universal, Disney, etc. Do you have any idea how much money Student Government could generate with those, and in a central location like the SU?	1
Low prices and variety is always a good thing to have.	1
lower food prices especially at subway	1
Lower food prices, and increase variety.	1
lower the costs of the food, some restaurants seem to want to clear their start up cost in a month. also less fast food perhaps a quality restaurant	1
Maintain existing level of service. Hire more students.	1
make it easier to find the computer lab, like a sign for it	1
make it larger, like the University of Florida's Reitz Student Union	1
make more places to study and add better desks as well as other various furniture. make a place that is	1

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pleasing to sit and use the internet (a place with a view, nice equipment and furniture, with a coffee shop with GOOD view in the same room). get some new restaurants (better sandwich places and better coffee shops). even get some cubicles so if people want to be in a nice environment and study well at the same time, they CAN do it without having to go into that awful library. -Bryan Born	
Make people more aware of what services are offered in the student union because they are not so obvious. for example, the computer lab, different meetings and seminars that are being held, ect.	1
Make sure they pay attention to the food so no flies or germs or whatever gets on it, because for some reason, a half hour after I ate subway, I got a 24 hour food poisoning. So please check up on that.	1
make the student union focused on the students, and our needs. NOT on how much money students can spend. The student government computer lab should be as big as the other computer labs on campus. Food should be healthier, and more satisfying. The student union should be a place where students come together to enjoy themselves, sit, relax, study.... the 3rd floor is a great place to study, but it has been reduced, and the rooms have been taken away from us. Where can we meet our fellow students and have a good time? study, and eat, and socialize?????	1
Many of the servers at wackadoos are very rude. Also, more restaurants for a larger variety of food would be good. I think more tv's throughout the student union with various channels would be nice as well.	1
Maybe add a new restaurant like Panera or even just Burger King would be nice. I attended UCF all through undergrad and my dad taught at UCF when I was in high school, so I've eaten at the same basic restaurants in the S.U. for about 7-8 years. One more new restaurant would be nice.	1
maybe the mtvU could be louder where Wendy's and Sbarro are, sometimes I can't hear it...that's it though :)	1
McDonald's!!	1
Mcdonalds or taco bell or something new on campus	1
microwaves, lockers for rent	1
Might want to consider increasing entertainment and socializing opportunities on weekends.	1
Minimize the size. Why don't we focus on providing quality instruction instead of this typical BS I could get out of a textbook? I have instructors and professors who do very little more than read notes aloud. Excuse me, I could buy an instructional book and learn this stuff better. Teaching isn't just giving notes and assignments; that's passive, the verb 'teaching' is an active verb. So let's cut the crap and get back to the point of a university--quality instruction. I'll make my own bloody 'community.'	1
more comfortable places to sit	1
More competing restaurants. Wendy's every day is too much, and their lines are too long. It makes eating a hassle but leaving campus is virtually impossible since parking is crazy as well.	1
More computers in the SGA lab (although it is a great feature by-the-way) to limit the waiting time. An addition of a healthy restaurant besides Subway.	1
more couches & better quality food served at restaurants	1
more couches, laptop checkouts at desk	1
more dining places to choose from	1
more food choices and more stores. use the 4th floor for something.	1
More food choices, more reasonably-priced foods. Most college students I know can't fork over \$7 or \$8 a meal on a regular basis. I am usually on campus three days a week for several hours per day. I can't afford 5 or 6 meals at \$5, \$6, or more per meal	1
More food variety... HEALTHY FOOD, besides subway. I'm tired of the same greasy, crappy food from the fast-food options available.	1
More food vendors would be good.	1
More fun activities including computer gaming tournaments and more free food!	1
more games. the 2 or 3 pool tables in wackadoos don't cut it. there should be a game room with other table games.	1
More healthy food. How about a Nature's Table Cafe?	1
More Late Knights and open later hours!	1
more low carb choices and more outdoor seating.	1
More low carb options should be available, and the hours should be longer. I am only on campus in the evenings. I don't even know exactly what's available over there or at what times. Advertise better maybe?	1
More mom and pops like sweet retreat and not like loco's (wackadoo). More variety in food like thai or sushi or mediterranean or indian or real mexican. i think it is sad that what they call 'real food on campus' is a convenience store. less chains restaurants. no one goes to egg rollz because it suckz. and a delivery place	1

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that would order for you from every restaurant for a small nominal fee.	
More places should accept debit cards - namely Subway and KnightStop. In society today, people do not carry cash as often. The fact that there is an ATM is irrelevant. If the ATM's would allow you to withdraw \$5 it would be fine. More store should accept credit/debit cards.	1
More recreational facilities! i.e. bowling, movie theatre . . . something to do other than eat. That would be great.	1
More restaurants :)	1
More restaurants open until midnight since I work on campus until 1am and often need to eat after 10.	1
More restaurants, make it bigger!!!	1
More Seating!!!! Fall semester is always packed and there's no place to eat. A McDonalds or something like that, more food places, would be nice too. I think if the travel agency and all the stuff on that end was moved upstairs, and more food places were added that would really make the union more popular. As well as maybe adding more places to sit and eat upstairs somewhere.	1
More seating. It can be hard to find tables and chairs available there. There are plenty of benches but those aren't great for studying or socializing	1
more social activities i.e. arcade, more pool tables, bowling ally like UF does. Maybe a couple more resturants to spice up variety.	1
More variety and better food services	1
MORE variety in dining, later hours for restaurants and get rid of the steak place and replace it with something that actually tastes good. You need to advertise the services on the second floor more. Most people don't realize that there's a tv, lounge and study area up there.	1
More variety in foods. Rest area.	1
more variety in restaurants!	1
More variety on food. Healthier alternatives and better prices!	1
More vegan food	1
more vegan food options, more fresh fruit, vegetables	1
More vegetarian/healthy food options	1
My main complaint is that there isn't a salad bar. I also think an actual post office would be helpful since you can't mail packages or get a certified sticker at that electronic post box. The electronic post would be helpful in reducing workload for a postal worker though, and maybe they could only work partial days if there isn't full demand. The salads at Baja are very good... just not sufficient variety for an avid salad eater.	1
My only complaint is that there are not many healthy alternatives to eating healthy besides subway. Students need nutritional food to perform better and the food that is offered is all fast food.	1
N/A	1
Need different chinese and latin eating places. Overall satisfied with other restaurants. More variety of ATMs from different banks.	1
Need more of a variety of food.	1
need to keep the bathroom downstairs cleaner. it is always messy.	1
Needs more variety in selection of food. Also needs better management during the rush hours so that students do not have to wait that long. Sometimes, we only have an hour for lunch before the next class and half of that hour is spent waiting for food.	1
Needs more weekend hours. Restaurants shouldn't be closed on Sundays - we do live on campus and we still need to eat! Would love to see a Taco Bell. The ice cream rest. is horrible. way overpriced and its not even that good. a dairy queen would be more appropriate	1
New Restaurants - not so fast food - more healthy	1
no comments	1
No More Cheese in the Breakfast Burritos Baby!!!!	1
no more chinese	1
no suggestions - it's a great place	1
Nothing I can think of. I like it the way it is, but this is only my first full-time semester here.	1
Nothing, it's great!	1
offer even more stuff!	1
Offer more restaurants and variety in food. I love Loco's so keep the bar inside the student union. It's a great socialization point for students an groups.	1
Often the response time for the Union staff is rather slow when requesting additional electronic supplies. I	1

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was involved with CAB production of Chicago and often a tv was not there for our rehearsals and it would take quite some time to get it up to us, delaying our rehearsals.	
Once a week Knightro should walk around during lunch time just to chill with the lunchers. That'd be fun!	1
Open the restaurants for late night hours, for students who are on campus coming from wherever who are hungry. Many students want to eat at 12am, at a respectable price. These students are being forced down to colonial and alafaya to go to Taco Bell.	1
Open up a nutritional store for students who want to buy vitamins, shakes, and other things that we have to either get off campus or at the pharmacy.	1
Optical place is totally in it for the money. They have not so great customer service. The doctor is not fully aware of the costs/benefits associated with particular products. There should be some type of regulation regarding the business practices of this institution.	1
Other than offering the standard services of food and convention halls, there are absolutely no offerings of general entertainment and interest for the students. Wackadoos, the cultural center of our collegiate life, is not even unique to our campus and is therefore no more distinct than Subway or Wendy's. They even split up the available pool tables and distributed them to other college campuses, summarily doubling the price per/hour to play. This is just a simple example why the student union is nothing other than a corporate multiplex no different than the standard town mall. It has no collegiate cultural personality and is a pathetic attempt at garnering such sentiment. It is nothing other than a glorified mini-mall. We boast that we have one of the largest Student Union's in the country when all we boast is that we have the most fast food restaurants packed into the smallest space. The 12:00 a.m closing time is laughable when considering the typical time students retire for the night, and it is only indicative of a commercial building that honestly holds no interest for students beyond their lunchtime needs. Fine, spend money to expand the student union but place something in this additional room to make students feel appreciative of the union environment. Get rid of Barnes & Nobles greed and place a small all night cafe and bookstore so students can group to study for exams and such. Put in a gaming hall at student prices so that students can entertain themselves while taking a break from their studies. Apartment complexes do more of this thing then the college does. Other such ventures aimed specifically at garnering interest in the union for future and present students will do more to foster communitarian goals and move us away from the static commuter sentiment that plagues our school spirit. I almost never go to the student union because it holds absolutely no interest for me other than occasionally hearing a speaker or wishing to eat mall-food that day. Hell I often don't even know that I am stepping on 'our' Pegasus because I always confuse the Student Union with a typical mall, food court and all. Last time I checked, Fashion Square was worth more to my interest than the 'Student' Union.	1
other than the pool tables there aren't any other fun activities to engage in within the student union. at uf there's a bowling alley which I'm sure would be successful at ucf too.	1
Over the past 4 years as a student, I have thought overall that the Student Union is a great place for lots of things...the food is more expensive there though, and I feel it is unfair to raise the prices or not allow coupons; it takes advantage of COLLEGE students who for the most part are broke! (specifically Subway) Other than that, I think its good.	1
Overall it is a very nice place, and I love going to Wakadoo's!	1
Overhangs for outside seating. Add Taco Bell or some other restaurants. Tell Sabaro to lower their prices...it is just pizza!	1
Paint the building black and gold colors, there is no school spirit and I think if buildings started to represent our school and our colors then people would start to feel more school pride. You go to UF and FSU and their colors are everywhere and in most of their buildings, I think it is time UCF did the same!!	1
Ping Pong Tables	1
please add a healthy place for lunch or dinner with good quality food. Subway is not good quality food. Panera Bread or Atlanta Bread or Crispers would be great!	1
Please add more vegan and vegetarian food. Thank you!	1
Please add some variety: not all of us are stupid frat boy MTV fast-food junkies driven by beer and cameltoe - this is primarily who the Student Union caters to in their selection of services. The Student Union is very 'mainstream' - nothing progressive or interesting. My friends and I would like to see a vegetarian eatery open up. Since it's so ridiculously expensive to eat at the Student Union anyway, I might as well be eating organic or vegetarian or something healthier than a slab of fried Wendy's or Steak Escape. There are no alternative menus is what really bothers me. Considering the some thousands of students attending UCF the restaurant selection is surprisingly amateur and biased. Joffrey's coffee is decent if not a little expensive. But then again	1

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they probably picked that up from the astronomical cost of anything other than a regular coffee in the Starbucks at the bookstore. Suggestion: this being a student area I would strongly suggest a bill passed to lower the price of food or coffee on all menus on campus by at least \$1.00. The food here is just as expensive, if not more, than on the other side of Orlando - which simply is not geared toward students. I know many, many people that simply cannot afford to eat here everyday and either go hungry or wait till they get home - UCF is losing a lot of business. I cannot condemn the music or computer store: both are well-run by knowledgeable staff. Though their selections are limited as well. I would like to see computer games carried on campus (four words: HUGE UCF CONSUMER BASE) and some avant-garde music (or at least not mostly Top 40 or popular) carried at the music store. I also have a criticism of the Knight Stop in the Lighthouse Mall. What a joke - this is nothing more than an overpriced knockoff of a convenience store (connected to the bookstore I'm sure) designed to rip students off on everything imaginable. A 20 oz coke is \$1.25???? And I remember their sale bringing it down to \$1? Well, not that it's almost down to just above the regular price I might go and buy some. And to think of all that rhetoric about serving students needs and interests. What a bunch of B.S. Lower the prices - don't be afraid of the outside market trickling in and losing money. Or make us students show our ID, but try and save us some money while we're here - and if you're not, and are going to overcharge/ take advantage of teenagers and young adults who don't have a choice the don't insult us saying the KnightStop was opened up for OUR convenience. Overall the Student Union is a decent establishment, wonderfully designed with beautiful architecture, but hosts mostly a number of overpriced mainstream food-serving establishments - which is not what college is about, discovering what is out there and what of that you wish to take and make your life with. If the Student Union would encourage vendor price cutbacks or subsidies, and branch their catered interests out a little, you would certainly see me, my friends, and a sizeable silent portion of the student population there much more often.	
Please fire the people who work at Wendy's - repeatedly awful service their and rude to boot. More restaurants - varying in price and type of food. please	1
PLEASE get rid of Egg Rollz!!!	1
please god, don't paint the whole thing like the dining area with Wendy's Sbarro, etc. The black and gold looks good in there, but would be too much in the whole union.	1
PLEASE PLEASE PLEASE GET A SUSHI RESTAURANT AND OR A TACO BELL!!!!!!!!!!!!	1
please put in a taco bell.	1
provide a sushi restaurant	1
Provide more couches.	1
Provide more food and move the career resource center in there so that I don't have to walk all the way over to find out about jobs.	1
Provide more variety in food, and especially lower cost items. Also this monopoly that coca-cola has over the UCF market is ridiculous. All of their prices are escalated as well as a result.	1
put barricades around the pegasus and go down on the prices of food in steak escape and Egg Wok	1
Put in a KFC, More couches and chairs in the lounge areas, Visible directions to Organizations' offices and computer labs, not just room numbers, And they should accept subway club cards at Subway!	1
put in a taco bell and a place with better breakfast food	1
Put in carpet instead of tile floor. It's just too noisy in there.	1
put places with ethnic food and HEALTHY foods, also things like vegan, gluten-free, etc, places that sell fruits and vegetables	1
r0x0rz	1
Reduce the gauntlet of people wanting blood, money, or both out front that must be run in order to enter.	1
Reduce the number of people allowed outside of the union passing out flyers and what not. Sometimes I'll go around the union just to not have to deal with the people passing out things.	1
remove the solicitors from the front of the union. the amount of stupidity is what drives me nuts.	1
replace Egg Rolls with a better asian food place, improve Sbarro's pizza.	1
Replace Subway with something better, such as a Pita Pit. Don't let frats and sororities camp out by the student union since they keep haggling people.	1
Replace the Burrito Kitchen with a Taco Bell!!!!111111	1
Responding to emails regarding club room requests would be the most urgent area of improvement. Three different authorized officers from our club attempted to email room requests as instructed and received no response.	1
Sbarro's has inconsistent food after 7p, many items not available or lousy quality. Baja has excellent food	1

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and service. Need more sofas on 3rd floor lounge or more lounges like this, when I work two jobs and go to school, it is **very** appreciated when I can get a half hour nap in a three hour block between classes.	
Sell cigarettes and liquor in the bar or convenience center.	1
Service at Wackadoo's is horrible. I am disabled, and every time I go there I am completely ignored. Now I always go to Subway instead, where they are very courteous and helpful.	1
Service at Wendy's is often exceptionally slow with long lines.	1
Should put tables together in the eatery (Wendy's Sabarros)into large rows, so that more people can sit. Why have a table and 4 chairs, if only 1 person sits down. Its a waste of space, and of the 3 extra chairs. Should do this during the lunch hours where it gets busy.	1
since there are so many night classes, it would behoove the student union to provide at least one reasonably priced restaurant open until 9 pm weekly	1
Some healthy, vegetarian food would be great. Otherwise the SU rocks!	1
some restaurants do not accept credit cards, only cash -- would be better to accept CC too. Also, it's nice to have a variety, but often the Wendy's food is not very fresh, and the Sbarro's food has it's good and bad days, so I don't often eat there. Wackadoo's is my favorite place to eat in the Union as the food is good and the price is reasonable. It would be nice to have other options in the main food court area as well, where it's better lit to study and eat. Replace Subway with Firehouse Subs!	1
something like Panero's or Atlanta Bread Co. would be better than Wendy's.	1
SOMETIMES IT'S KEPT WAY TOO COLD IN THERE AND IT IS VERY UNCOMFORTABLE, SAME WITH THE LIBRARY AND COMPUTER LABS.	1
Staff needs to know when events are happening, such as blood drives and current use of Union Facilities.	1
STARBUCKS COFFEE, Panera Bread, add on to the seating area in the main food court.	1
Start accepting credit/visa at all of the student union restaurants. Getting \$20 out of the ATM every time you want a \$2.00 sub is a pain in the butt.	1
start selling cigarettes.	1
STAY OPEN 24 HOURS A DAY LIKE MOST MAJOR UNIVERSITIES DO!!!	1
Stay open later, and allow over night events for clubs and organizations.	1
Stay open later, sbarros/wendy's closes FAR too early, and often many on-campus students are hungry for subway or wackadoos after midnight. Also, Wackadoos closing their grill around 11:15 often dissatisfies students looking for a burger after studying at the or upstairs in the union.	1
Stay open later. More fun activities.	1
Stay open on Easter, so that the upstairs rooms of the Union can still be used as a church. I missed church on Easter because the Union closed.	1
Steak Escape needs to be open on the weekends and summers. I love to eat there, but every time I go or try to take my friends and family, they're closed.	1
Stop spending money on waste. Redecorating the eating area was pointless and could have been better spent elsewhere in the University. The money should have been returned to wherever it came from or donated to the departments for class funding.	1
Student Union should sell its food at an equal price as outside the campus. there is no way that we have to pay more to buy meal on campus than the same thing off campus, coz we pay A LOT OF tuition. Convenient food with reasonable price should be one of the benefits we receive from UCF.	1
Student Union Subway is the worst place I have ever been to. The staff is ill mannered and are never nice. I have had trouble with their management especially. I was treated poorly and the manager had such a bad attitude. I will NEVER go back to the student union due to my terrible experiance in the subway. I think that UCF should monitor the way the student union subway treats the customers.	1
taco bell	1
Take Baja out and put in the restaurant : Chikcen Kitchen. It would bring more business and student satisfaction	1
The ability of students with families to purchase more than 2 tickets for theme parks every 30 days. You have to plan a trip to the park 2 months in advance to get tickets for a family of three. Those of us who are older use this service probably more than the typical student. While at the same time we use less of the other services, therefore we are not really getting the same amount of benefits as the other students for the money we give to the Student Government in our tuition fees.	1
The catering for events is typically awful. As an officer for an organization, i would never hold a banquet or luncheon there	1

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the cubicle tables on the second floor needs to be clean, the cleaning services just throws the trash and that's it. and there used to be two tv rooms in the student union. now there is only one? why one tv for how many students? please move cab out of that room and give us our tv room back.	1
The facilities at the Daytona Campus are non-existent. The copy machine rarely works, the coffee is burnt and there is never any creamer. The snacks in the machine are all salt or sugar. The staff stays behind the glass and just can't be bothered.	1
The food at the Chinese place is bad. I would suggest a different company but keeping the Chinese food available.	1
The food shop in the Student Union is SO ridiculously overpriced. it would be nice and convenient, except for the costs. Its cheaper to drive to Target than to shop there...it is a part of the school RFoC thing...so I hope you have some influence on it.	1
The main problem is the lack of variety of healthy foods. One can only eat a salad, or subway, so many times and thats expensive (over \$5). A new venue, such as a granola, yogurt, and fruit bar, would be very appreciated!! Ask anyone fitness oriented and they will tell you the same. This would allow students to enjoy a snack that is healthy and cheap. There are not many low carb snacks available on campus. The chinese food place is really disgusting too!	1
The only other comment I really have is that it would be nice to have a greater amount of comfy seating available (couches and arm chairs).	1
The only place to eat are wendys, sbarro's, subway, baja grill, wackadoos, and that asian and philly place. after a while you get bored of those places I wish there was some more variety like arby's or a buffett thing. I don't walk by the student union that much and when I do it is jammed packed with people handing out stuff that I don't want to be bothered with. So then I don't want to go there it is annoying. maybe they could put their flyers in our mailboxes rather than pester people.	1
the people that work at wendy's are really rude, the hours could be extended on the weekend because the library closes so early, and the furniture accommodation on the third floor is not enough, too many people for that small space. another area like the third floor lounge should be made.	1
The prices in the Student Union restaurants seem to be more expensive than prices off campus. In order to help college students out, the student union should consider lowering prices.	1
The restaurant staff particularly at Wendy's are extremely slow and at times can be quite rude. Prices are a little steep for example: coffee	1
The SGA computer lab must expand to survive! I would also like to see the fourth floor opened up and used, maybe a quiet study area?	1
The smoking outside of the SU is horrific; especially the build up of smoke in the breezeway on the backside. It would be really, really, nice if there was a designated smoking area outside, so that people can avoid it and not be exposed to the second-hand smoke. (I've also noticed that most of the campus buildings have this problem, some more then others; although the teaching academy solved the problem by only allowing smoking at one corner of the building: hence I never have to worry about people smoking as I go in or out!)	1
The staff at the student union is great, ESPECIALLY the custodians. The custodians at the student union are so polite, i just love them. Its a great place to study, hang out, or just kill time between classes, i love it.	1
The student Union has a very 'business' look to it. I had NO IDEA there was a computer lab upstairs on the second floor (which I guess is a good thing it's hidden...being that it's always packed and all)... but one of my friends from class told me about it--I love that computer lab's free printing and it's probably my fave comp. lab, aside from Classroom building 1's lab... also, I didn't know you could watch TV in there. I dislike the MTV music in the Student Union because it's shown on TV--and the stuff they show can be pretty vulgar... hey, I know I'm in college and the students are about Sex and drugs, drinking or whatever, but there is no need to ENCOURAGE such behavior. When we leave college and grow up into Maturity, you realize that Sex is not something to be loosely thrown around. I like the tables/pottery sales outside of the Student Union. It makes me feel like my campus has something to offer me, keeps it's livelihood <--(spelling?). Yeah, but overall, I give the student Union an 8.75 out of 10 points. (10 being perfect). It's fun, it's nice, it's clean, it's where I meet people, it's where the good smelling food is, even if I can't afford to eat it everyday, I'm just glad to know it's there. I enjoy the squirrels. I wish there were more artistic things around (non vulgar of course), such as pretty bird feeders, pretty colors that were bright and fun. Prettier things, not just the dull brick. The boardwalk is pretty... I would like bright oranges and sunny yellows...crisp greens and pretty purples, rosy reds, and blue sky colors lighting up the inside of the Union. Put a fun theme inside, aside from Pegasus's seal on the middle of the floor. Make it fun and beautiful! Aesthetically pleasing and easy on the eyes...	1

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People will love to just sit and look around in there. (sigh) Make it dreamy and serene. :)	
The Student Union is always good, it would be more beneficial if there was a survey on the organization of the school's 'academic' help (OASIS, Registrar, graduate studies etc).	1
the student union is great! good food, services needed such as ATM's, postal unit, and computer labs. great job UCF!!! everything is always clean, well maintained and a perfect place to hang out with friends.	1
The Student Union is the center of our campus and the center of most things but I find that I don't know much about anything that goes on in there. The upper floors seem to have no point except the SGA office and the computer labs. The travel store, the computer store, and the optical store aren't really much help to me. I find cheaper travel online, the computer store isn't cheaper then anywhere else and the optical store has a student discount eye exam for \$35. I can get that from Target. Isn't eye care part of health? Shouldn't exams be free for students... the lady tried to sell me a contact lens/eye exam package when I don't even have a prescription for glasses. I just wanted a check up since it's been 2 years. The convenient store is GREAT!! And I really like the cheap CD's store. The food is ok. Subway is very expensive and they are chincy on the subs. Sbarro's and Wendy's are good. I didn't even know there were others (steak Escape and Egg Rollz) until this year. Events and activities for students are poorly advertised. Most of the time I read what happened at some concert UCF hosted in the paper the next day. The Student Union should have signs, posters, etc to get student's involved. Sometimes it's simply too crowded in front of the Union when there are all the venders but if there was a little more interesting stuff then maybe I would stop and enjoy it. Not to be mean but some of the pottery (on sale!!!) looks like children made it and I wouldn't pay a cent for it. Instead of hosting all these events for everyone else in the pegasus ballroom, have some things for students. Every time I've passed by there this semester has been another conference for older people. But again even if there are events for students it is so badly advertised that I miss it! Are there class rooms in the upper levels of the student union? I have no clue what is up there. Except I did find out that there was a microwave on the third floor, which is nice but isn't easy to find and isn't really known about.	1
the student union needs a healthier food selection at a reasonable student price. Maybe considering opening up UCF's own cafeteria with a wide variety and then ucf could keep the profits.	1
The Student Union, can motion student gov. (or whomever necessary), in Orlando to implement an 'equal funding' policy, or, at the least, commit to a 'fair funding' policy based on the statistics of enrollment status (who is on-line, or at the campus including population of students and staff on the campus) and get enough money to provide the same services that the Orlando campus provides, but on a smaller scale to all regional campuses. Then the regional campuses would not be limited to only some of the services Orlando provides, but would include all of the same services as Orlando, by having the money allocated based on a point scale system (i.e. population and fair distribution). ISSUE: If services provided by Student Union are X, Y, and Z. Then all campuses should have X, Y, and Z. Student Union does not only represent UCF Orlando, but UCF in its entirety. Don't they get a chunk out of our 'fee' to pay for these services when regional campuses register too? I have yet to physically see 'The Student Union', I hear of them, and that they are real, but I am still not sure if they are an urban legend of some sort or folklore.	1
The Student Unions on many campuses have areas and activities for students to entertain themselves, such as pool tables, pottery workshops, booths for playing games like cards, or even bowling. It is disheartening that the only other activities (besides eating and watching TV) in our union are the coin-op dance machines and dart boards and the few recently price-increased pool tables. Also, all of these are inside a restaurant that closes at different hours than the union itself. The SU is great for meetings, and the process for obtaining rooms for campus clubs is much improved (thank you!). But the SU does not really feel like a place to go to relax and spend some free time with friends in a fun and spontaneous manner, it feels more like a meeting hall with fast food restaurants. Could we get more pool tables, or other free-time activities at the SU? Maybe an area with tables that we could go play cards whenever, without having to reserve it months in advance through a student club, and without having to be really quite because it is also the only place where students study or sleep on the couches.	1
The tents and people distributing fliers and wanting me to sign up for this or that is very distracting. I avoid that area whenever possible. The Student Union is much more pleasing to be at when those sort of things aren't there.	1
the Union offers many diverse activities; I especially enjoyed the Iran Conference.	1
the union should have more quiet areas...more television sets that offer programs other than music videos...other recreation besides the pool tables and arcades in wackadoos...later hours during the week the student union should be opened at least as late as the library...more convenience items besides those offered in the overpriced store run by dining services...more entertainment events...	1

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There definitely needs to be vegetarian options for food. As it is now, the vegetarian choices are extremely limited.	1
THERE NEED TO BE MORE SEATING DOWN STAIRS AND MORE TABLES.	1
There needs to be a lot more food places!!!!	1
There needs to be a popeyes or a Kfc or Taco Bell in the Student Union. i know that i am not the only one who think this.	1
There should be some more places to eat in the Student Union.	1
they should bring a KFC, a Pizza Hut express and the Chinese food should be a lot better	1
They should have more variety of food such as Taco Bell etc	1
Try getting some different restaurants in there such as popeyes chicken or a burger king	1
Wackadoo's is very slow with service and their food is not very good	1
wackadoos should stay open and serve alcohol until 2 am	1
Wasn't aware of most of the amenities mentioned in survey. Didn't know there was a computer lab there. Besides UCF (as well as most colleges) do not gear activities, information or anything else for that matter towards older students. Most older students shall we say...feel kinda like the red-headed stepchild...	1
We are told that rooms are not available for meetings yet you can walk into most rooms at different times and no meetings are taking place or ever took place!!!	1
We need an on campus movie theater at UCF and the Student Union would be a great place to put it! A lot of the eateries don't serve their regular food after 8pm which is an inconvenience because it minimize the options we have to choose from, and also the amount of people who would come to the SU if there were more at night to eat.	1
WE NEED MORE COUCHES	1
we need more food items for non-meat eaters	1
Web site listing ALL other web sites where I can find what is going happening on campus. This could be done with a check off list of what information I would like to receive or it could be my personalized UCF information page.	1
Wendy's needs more help. I would eat there but the line is always too long. Also, when eating behind the Union, the SQUIRRELS are very annoying.	1
Wendy's service has really improved in the last month and service is great but Subway and Sabarro's are not customer friendly so I've been going only to Wendy's for lunch. A Taco Bell would be a great asset for students.	1
Wendy's should be kicked out and replaced with Burger King. It is expensive, its workers are disrespectful and it's awfully slow! Sbarro's is totally useless too. Any service other than the food is pretty satisfactory.	1
Wendys Employees are too rude	1
Wendys is about the only place you can find food that somewhat reasonably priced and just about everything else is pretty expensive especially for college student. No McDonalds or Taco Bell really kill the variety of choices.	1
When I was a freshman and sophomore I spent a lot more time in the union since I had classes on campus 4 times a week, now I am only here 2 days a week for a few hours. But I always try to get in the union at least once a week for some people watching!	1
When rooms are booked, my organization The American Medical Student Association is never notified when room changes are made and often mistakes are made with room numbers.	1
While there is a small UCF Student Government office and a tiny lounge with soda/snack vending machines and coffee at the Brevard Cocoa Campus, there is little for those of us who attend over here as graduate students. Our classes are either at night or on Saturdays and the only time we have any 'perks' is if we happen to have a class on an evening that there is pizza purchased by the student government. I realize that the majority of the students you are sending this survey to are attending at the main campus, but it is obvious from the questions that the amenities for students are very different. We have had frequent problems with Audiovisual equipment and we definitely have to leave the campus to eat unless we bring our own. It is our choice to attend at a campus close to home, but perhaps your future e-mailings and surveys should take into consideration the population they are truly meant to serve.	1
wireless internet is nice! this place just needs better food and restaurant employee's	1
Wok and Roll is the only place where I am not completely satisfied with their food, everywhere else is awesome.	1
Would like for the cafe part of the bookstore to stay open later. All of my classes are at night and it is a nice	1

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meeting place for students before class.	
Would like to see more restaurants and shops accept credit/debit! It is often the only form of payment I have, and I would rather not spend any money at all then withdraw more cash than I need from the ATMs.	1
You could add some more food places such as a McDonalds.	1
you need to extend the grocery store to include a larger selection at cheaper prices and you also need to get rid of egg rollz b/c their food is disgusting and it made me sick the first time that i ate it	1
You need to have a vegan/vegetarian restaurant.	1
You should really consider replacing some of the restaurants with better quality. The Chinese restaurant should really be replaced by another. Their food is always hours old, hard, and disgusting. Other than that particular restaurant, I just wish there was more of a variety for food. Besides the food selection, the Student Union is a great place!	1
Total	959